



**EastendHomes**  
**GLAMIS ESTATE MANAGEMENT BOARD**  
**Notes and Action Points of Meeting**  
**Wednesday 22 June 2016**  
**Glamis Hall Cable Street**

**PRESENT**

**Resident Members**

Mr D Stafford Chair  
Mr R. Osborne  
Mr K Gous-Miah  
Mrs A Brooks  
Mr D Ellerbeck  
Mrs I Douse  
Mr A Miah  
Mrs M Ayres  
Mr T Weedon  
Mr M Ahmed  
Mr A Meah

**Eastend Homes**

Mr K Brown  
Mr S. Russell  
Mr S Veysey  
Mrs T Haddon

**Apologies**

Mrs M Walsh

**Observers**

Mr J Wright  
Mr Ayres

## 1 Apologies

As per page 1.

## 2. Minutes of Previous Meeting/matters arising

- 2.1 TW – for accuracy – meeting was on Tuesday not Wednesday as minuted. Does not like change of days. KB explained that EMB agreed this change of date to enable Roger Thompson to attend.
- 2.2 King David Lane walkabout- feedback very impressed – windows effective at blocking out noise from Highway – SR commented that a Mechanical air flotation system is in place – are double glazed not triple.
- 2.3 Chair commented he thought they were very good
- 2.4 2.5 Drop in sessions Major Works –SR residents to be written to for Gordon House first phase. Rest will follow on. S20 notices within 2 weeks- Subsequent note – arranged for 19 July.
- 2.5 2.7 Florries Law – document circulated with meeting invitation.DE said that EEH are correct as he said at last meeting
- 2.6 3.6 King David Lane removal of railing – reinstatement – SR had met RO and explained it is not going to happen- are three access points. Part of planning permission to move opening to highway. Would be classed as gated community. KB explained that LBTH had recently rejected an application on Holland Estate to gate off two blocks
- 2.7 3.5 Parking KDL – SR explained 2 are for two social housing disabled units-2 for Shared ownership flats 3 for Telfords sold units  
Was part of planning consent
- 2.8 Mrs Ayres raised issue of being given 3 days to move out of garage before Christmas –Mr Ayres raised similar concerns – KB explained that this isn't relevant to the minutes and it was agreed at last meeting that tonight's meeting was to focus on Home Ownership issues. The issue with Mrs Ayres garage has been subject to numerous letters at to go on waiting list which she confirmed had not been done. Mr Ayres said he would collect form from office

Mrs Ayres asked about the closed garages – KB explained that this has been discussed here previously and they were shut down because of the ASB and Police recommendation –discussions are taking place with Parksmart about a joint venture to bring back into use which would require Planning consent – EMB would be kept informed of any progress at a very early stage

Despite the Chair attempting to bring the meeting to order comments continued on parking and availability of boarded up garages and at this point the Chair resigned and left the meeting.

2.9 DE as Vice Chair stepped in and Chaired remainder of meeting

2.10 6.5 Promised works in Offer Doc – c/f to future meeting

2.11 6.6 Leasing of Door entry equipment – found to be cost prohibited.

2.12 7.1 Lift handrails –SR confirmed Building regs require a minimum of one handrail per lift.

### 3 Home Ownership Issues

3.1 Stuart Veysey and Trish Haddon introduce themselves.

3.2 AS advised Florries law doesn't apply.

3.3 Major Works bills sent within 18 months on Section 20. Or S20b notice served if Final account is not settled  
When final bills, residents have opportunity to see invoices.

3.4 Charge on property is last resort. All assessed on an individual basis

3.5 Can't give longer than 2 years interest free. EEH would like to give up to 4 years but with interest being paid in years 3 & 4

3.6 JW- when leaseholders contacted and spoke to Johnson they were told start paying or we will evict you. SV confirmed that Johnson no longer works for EEH

3.7 TW –Bill for Window fittings. Massive problems. About 2 years after, then another 2 years. Why weren't they billed  
SV - Final account not agreed. Disputed by Project Manager .  
Once 18 months elapsed and S20b served – if still not agreed have to keep contact with Leaseholder

3.8 TW -asbestos was supposed to have been removed with no protection. SV to check

3.9 DE - Communal hot water heating - broke down. Heating shut off 31 May.  
Emailed John Hinds. Been reported several times.  
Boilers unreliable. Intermittent fault which has been rectified

Several residents complained that radiators are still warm – John Hinds advised via email at meeting

### 4 AOB

4.1 DE asked how much EEH had received from Telfords – SR replied £1.15 million

SR

- 4.2 DE reminded residents to contact Police on 101 re ASB
- 4.3 TW concerned at lack of apologies for meeting.
- 4.4 JW asked that TH Federation of TRA's be allowed to attend next GRA meeting – DE agreed for 15 minutes only
- 4.5 DE explained that new EEH Chair Janet Seward will be attending future GRA meeting