



**We want you to be able to enjoy your home and the surrounding area. By following these basic rules, we hope all residents will be able to live in a clean, peaceful and cheerful environment.**

**Do not slam the communal doors**

Please try to close the doors quietly as you enter and leave the building.

**Do not have your TV/music on too late**

Do not cause a noise nuisance and do not disturb your neighbours, especially between 10pm and 6am.

**Do not spit in and around communal areas**

Spitting is unhygienic and unpleasant.

**Do not throw rubbish in communal areas**

Take your rubbish home or use a bin to dispose of it correctly.

**Do not let your dog foul in communal areas**

Permission must be sought before you keep a dog. You must make sure you clear up after your pet has pooped.

**Do not smoke in communal areas**

It is against the law to smoke in all communal parts of the building.

**Please recycle**

Please use all the recycling facilities that you are provided with.

**Do not park your car dangerously or without permission.**

There is parking enforcement operating on our estates and on Tower Hamlets roads. Contact your Housing Centre for further advice.

**Please report Anti Social Behaviour**

You should inform your Housing Officer immediately if you believe you have been the victim of Anti Social Behaviour (ASB) or are aware of ASB taking place on the estate.

### **Please report graffiti or dumped rubbish**

You should inform your Housing Officer if you notice graffiti or dumped rubbish so that EastendHomes can tidy your estate.

### **Do not throw anything from windows.**

Rubbish being thrown from windows, particularly high rise blocks, can cause a real health and safety hazard for people below and you could be prosecuted or have tenancy enforcement action taken against you if some one in your household does this.

### **You are responsible for your children and your visitors**

Please ensure your children and your visitors behave and respect the area and other residents.

### **Do not dispose of food waste or fat down your sink waste.**

Food waste, particularly fat, turns solid, gathers and blocks your sink if you let it go down your waste. We will charge you if we have to clear a blockage which has been caused by food waste or oil.

### **You must seek permission before laying wooden/laminated flooring**

You must seek permission from Eastend Homes if you intend to lay laminated, wooden or artificial flooring as this can cause a disturbance to neighbours.

### **You should take care not to allow water to spill on the floor when using a hand held shower hose.**

Water on floor surfaces can penetrate to properties below you and you would be responsible for any damage caused.

### **Do get involved.**

You can make a difference to your community in a way which suits your circumstances. Ask for our "Get Involved" leaflet.

### **Other Formats – meeting your needs**

If you ask, we can provide copies of this document in a range of formats including:

- **in community languages (including Bengali and Somali)**
- **in Braille**
- **in large print**
- **on audio tape or CD**



To ask for a different format, please contact your Local Housing Centre.